



Well Hello! You've Found Us!

Welcome to the inaugural edition of Flow Zone, the official newsletter of the Cumberland Township Authority (CTA)! We're excited to launch this new communication channel to keep you informed and connected with everything happening within our sewer system operations and infrastructure.

As stewards of one of Cumberland Township's most essential public services, CTA is committed to serving our community in alignment with our mission: to responsibly manage and treat wastewater in a way that safeguards public health, protects our waterways, and preserves the environment for generations to come. This guiding principle shapes every decision we make and every project we undertake.

Through The Flow Zone, we'll share updates on infrastructure improvements, billing information, regulatory developments, and practical tips to help residents support a healthy and efficient wastewater system. We look forward to building a stronger connection with our community and providing greater transparency into the work that keeps our township flowing.

We're proud to serve the residents of Cumberland Township, and we hope this newsletter becomes a helpful resource for you. Whether you're a homeowner, business owner, or simply curious about how our system works, Flow Zone is here to keep you in the loop.

Thank you for your continued support and partnership. We look forward to flowing forward together!

Your Authority Board

- Rich Redding - Chairman
- Tom Shealer - Vice Chairman
- Steve Niebler - Treasurer
- Steve Toddes - Member
- Jim Williams - Member



New Admin Office & Sign

What is the Capital Improvements Fee?

CTA is committed to maintaining a safe, efficient, and reliable wastewater system for our community. One of the key ways we fund long-term upgrades and essential infrastructure projects is through the Capital Improvements Fee.

The Capital Improvements Fee is a quarterly charge collected from all customers to help fund major upgrades and replacements to our sewer system. Unlike regular service fees that cover day-to-day operations and maintenance, this fee is specifically designated for capital projects, the big-ticket items that keep our system running smoothly for years to come.

Our sewer infrastructure is aging, and as our community grows, so does the demand on our system. The Capital Improvements Fee allows us to:

- Upgrade outdated equipment and pipelines
- Expand capacity to meet future needs
- Improve environmental compliance and safety
- Prevent costly emergency repairs through proactive planning

These investments ensure that we can continue to provide reliable service while protecting public health and the environment.

The Capital Improvements Fee is collected quarterly, along with your regular sewer bill. This consistent funding stream helps us plan and execute projects more efficiently, avoiding sudden rate hikes or emergency funding needs.

Each dollar collected goes directly toward improving the infrastructure that services you every day. Thank you for supporting the long-term health of our sewer system!



Cumberland Village Pump Station

Capital Improvements Corner

South Plant Improvements - Post Equalization, UV System & Digester Conversion: Infrastructure upgrade designed to handle increasing wastewater flows and repurpose two aging digester tanks for improved sludge handling and storage capacity.

South Collection System - Siphon Replacement: replacing a key piece of equipment that keeps your pipes flowing.

Biosolids Dewatering Evaluation: feasibility study of a new dewatering process for our biosolids in order to reduce the cost of storage and processing.

Herr's Ridge/Biglerville Road Extension: we are looking for ways to expand our service to more residents!

Keep Things FLOW-ing!

Did you know that flushing the wrong items down the toilet can lead to costly plumbing problems and environmental damage? While it might seem convenient to dispose of certain items this way, toilets are not trash cans, and our wastewater systems are not designed to handle anything beyond the basics.

Here's a quick reminder of what NOT to flush:

- Wipes (even those labeled "flushable")
- Paper towels and tissues
- Feminine hygiene products
- Cotton balls and swabs
- Dental floss
- Diapers
- Hair
- Grease, oils, or fats
- Medications
- Cat litter



These items don't break down like toilet paper and can clog pipes, damage septic systems, and cause backups in your home or neighborhood. Worse, they can end up in local waterways, harming wildlife and polluting our environment.

Only flush:

- Human waste
- Toilet paper



Everything else should go in the trash or be disposed of properly. For example, unused medications can often be returned to pharmacies or taken to designated disposal events within your municipality.

By being mindful of what we flush, we help protect our plumbing, reduce maintenance costs, and safeguard our local watersheds. Let's all do our part to keep our community clean and our water systems flowing smoothly!

What is That?



Pump

A wastewater pumping station pump moves sewage or wastewater from lower elevations to higher ones, helping it flow through the sewer system when gravity alone isn't sufficient.

Customer Service Corner

Upcoming Billing Dates:

- Bills out - October 1 & Due November 1
- Bills out - January 5 & Due February 5
- Bills out - April 1 & Due May 1
- Bills out - July 1 & Due August 1

Visit our customer portal at cta.authoritypay.com to sign up for autopay, e-billing, and to use a credit card.

Our payment drop box is located in front of our office suite at 1270 Fairfield Road, Suite 9. The west entrance to the complex, next to the post office box.

Billing questions? Send them to billing@ctapa.org!

Who are They?

Meet: The Watershed Alliance of Adams County

Nestled in the heart of Pennsylvania, the Watershed Alliance of Adams County (WAAC) is a dedicated nonprofit organization committed to protecting and enhancing the county's water resources. Since its founding in 2000, WAAC has been a driving force behind local conservation efforts, combining science, community engagement, and environmental stewardship.

Adams County is unique in that no streams flow into it, every drop of water originates from local precipitation. This makes the county's water remarkably clean, but also places a special responsibility on residents to protect it for those downstream. WAAC embraces this responsibility through a variety of impactful initiatives:

- **Stream Monitoring:** For over two decades, WAAC has monitored the health of local streams, collecting data to assess water quality and guide conservation efforts. Their work has evolved to meet changing environmental challenges, including urban development and agricultural runoff.
- **Tree Planting & Riparian Buffers:** WAAC organizes tree planting events to create riparian buffers. Riparian buffers are natural barriers that reduce erosion, filter pollutants, and provide habitat for wildlife. These efforts not only protect water quality but also beautify the landscape and combat climate change.
- **Community Engagement:** Volunteers play a vital role in WAAC's mission. From distributing seedlings to conducting water tests, community members are invited to join hands in preserving the county's natural resources.
- **Education & Advocacy:** WAAC works to raise awareness about watershed issues and promote sustainable land use practices. Their outreach helps residents understand how everyday actions impact water quality.

WAAC's work is supported by partnerships with local organizations, volunteers, and regional initiatives like the Chesapeake Monitoring Cooperative. Their data contributes to broader efforts to protect the Chesapeake Bay watershed.

As Benjamin Franklin once said, "When the well is dry, we know the worth of water." WAAC reminds us that protecting our water starts right here at home. Want to get involved? Visit adamswatersheds.org to learn more, volunteer, or subscribe to their newsletter. Together, we can ensure clean water for generations to come.

Community Corner



Gettysburg Dedication Day events and activities take place on November 19th. See lincolnfellowship.wildapricot.org for more details!



Gettysburg Christmas Festival will take place December 5-7th with various activities and events downtown throughout the weekend. Visit www.gettysburgchristmasfestival.com for more details!