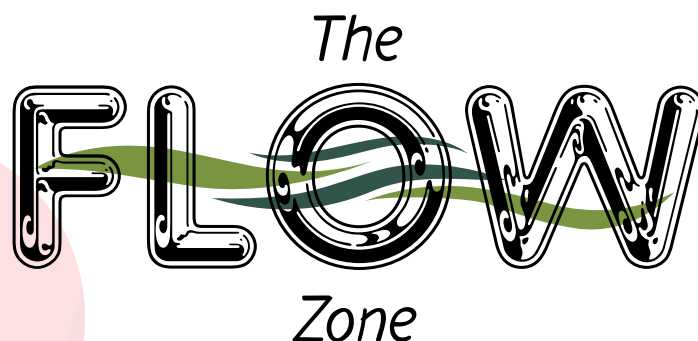




HAPPIEST ONE-YEAR ANNIVERSARY!

July marks an exciting milestone for Cumberland Township Authority (CTA) as we celebrate one year in our new office! Over the past year, this space has allowed us to better serve our customers, streamline our operations, and provide a much more welcoming environment for everyone who walks through our doors. We appreciate the community's patience and support during the transition and are proud of how this new chapter has strengthened our ability to serve you.

While we take pride in the past year's accomplishments, we are also laser-focused on several important projects and initiatives. One of the most significant is our sludge press project, which you'll read about on the next page. This project will support critical infrastructure upgrades, enhancing our system's reliability and ensuring we are well-equipped to meet the needs of our growing community. Read on to hear about potential grant funding to help offset project costs and minimize the financial impact on our customers. Watch this space and our website (ctapa.org) for updates!

This year saw the addition of our newest board member, Andrew Wampler. Andrew brings valuable perspective and dedication to our mission. In addition to his role here, he serves as one of your most recently elected Supervisors for Cumberland Township. We look forward to his contributions in the years ahead.

With our eye on security and ongoing mission to improve service, we are switching to a new payment processor. This update is designed to make paying your bill both easier and most importantly, safer. Enhanced data protection? Yes! You can find more information, including instructions and important dates, on page 3.

Your Authority Board

Rich Redding, Chairman

Jim Williams, Vice-Chair

Steve Niebler, Treasurer

Steve Toddes

Andrew Wampler

For a treasure trove of information about your sewer authority, including projects and a beefy FAQ, visit our website at www.ctapa.org!



The recently completed siphon access road, doing our part to protect our natural AND historic resources.

Keep Things FLOW-ing!

CTA is eager to share an update on our Biosolids Sludge Press Project, an infrastructure upgrade that will help us stay ahead of the needs of our ever-growing community! A sludge press is a piece of equipment that removes excess water from biosolids, the material we are left with after treating your wastewater. Currently, we haul the heavier sludge and have to rely on weather and field availability. This process is unpredictable, costly, and will eventually make it tough to keep up with township growth.

In 2023, we began working with our Authority engineers to explore dewatering options and find the best long-term solution. Options were discussed with our Long-Range Planning Committee, a clear answer surfaced, and a pilot study was scheduled.

How will we fund this important project? Great question! CTA takes pride in responsible cost management, and this project is no exception. Our intrepid staff have applied for \$3.4M in grant funding between congressional appropriations and Local Share Account (LSA) grants. We are committed to keeping your sewer rates fair and stable.

Now that pilot testing is complete and funding is applied for, the project is moving into design phase. Our team is using data from the pilot study and our current plant operations to ensure we meet all state regulations. A Water Quality Management (WQM) Part 2 permit application is expected to be submitted to PA DEP in July.

For our customers, the benefit is simple: removing more water from the sludge means lower hauling and disposal costs, supporting more efficient plant operations and strengthening the long-term reliability of the system that serves our community.

What is That?



This is the Press. It was brought in for the pilot study on a trailer and tied into our system for a week. See more pics on our website at ctapa.org > Current Projects

Capital Improvements Corner

Biosolids Dewatering Evaluation: Read the article on this page for an update...

Herr's Ridge/Biglerville Road Extension: we are looking for ways to expand our service to more residents. If you reside in this area and would like to hook up to public sewer, or know a neighbor who might, send them our way.

Did you know? We keep our Projects Page updated with pictures so you can know more about your wastewater treatment plants than you could have dreamed... Visit ctapa.org > Current Projects.

Did You Know? We Are Changing Payment Processors

Effective September 1, the Authority will transition from MuniPay to a new payment processing provider, Paystar. This update is part of our mission to maintain secure, reliable service while operating efficiently and responsibly for our customers.

What's Changing?

- The new Paystar system brings several behind-the-scenes improvements, including:
- ✓ More ways to pay, with expanded electronic payment options.
 - ✓ Enhanced security protections for customer payment information.
 - ✓ Improved automation, allowing payments to post more quickly and accurately.
 - ✓ Stable, lower, or no fees, depending on your method of payment.

While much of this improvement happens on the administrative side, it helps reduce manual processing and allows staff to focus more time on customer service and daily operations.

What's Staying the Same?

- From a customer perspective, very little will change:
- ✓ Payments will continue to be accessed the same way as before, cta.authoritypay.com.
 - ✓ Billing schedules and due dates remain the same.
 - ✓ The overall payment experience will remain familiar, with added flexibility and security.

Because of security safeguards, customers who previously saved payment information may be asked to reenter their payment details after September 1. Autopay customers will be re-enrolled automatically. Unsure? Email billing@ctapa.org to check your status or set up your portal account at cta.authoritypay.com.

Our Ongoing Commitment:

This transition allows the Authority to offer added convenience and security for customers while managing administrative costs carefully and responsibly. It reflects a continued effort to improve internal systems without disrupting the customer experience. Customers with questions or who need assistance are encouraged to contact the Authority's office at billing@ctapa.org. Additional information is available at ctapa.org.



You are looking at the finished product from the sludge press. It has the consistency of soil and can be disposed of at the landfill instead of typical land application on a farmer's field.

Customer Service Corner

<u>Bills Out</u>	<u>Payment Due</u>
July 1, 2026	August 1, 2026
October 1, 2026	November 1, 2026
January 4, 2027	February 4, 2027

Visit our customer portal at cta.authoritypay.com to sign up for autopay, e-billing, and to use a credit card. PAY-BY-PHONE! 717-837-5750

Bank Bill Pay Customers--Please update our address with your bank so your checks arrive on time.

Our payment drop box is located in front of our office suite at 1270 Fairfield Road, Suite 9. The west entrance to the complex, next to the post office box.

Who Are They?

Susquehanna River Basin Commission

As we continue highlighting the organizations that help protect and sustain our region's water resources, let's check out the Susquehanna River Basin Commission (SRBC). Like the Watershed Alliance of Adams County (WAAC), local Riverkeepers, and Pennsylvania Organization for Watersheds & Rivers (POWR), the SRBC plays a vital role in ensuring clean, reliable water for our communities on a much broader scale.

The SRBC is a multi-state agency responsible for managing the water resources of the Susquehanna River Basin, which spans parts of Pennsylvania, New York, and Maryland. The Susquehanna River is the largest river on the East Coast and a major source of freshwater for the Chesapeake Bay. Because water flows freely across municipal and state boundaries, managing it effectively requires coordination and cooperation well beyond the local level. The SRBC was created to provide that basin-wide oversight, bringing together science, planning, and regulation to protect shared water resources.

While organizations like WAAC work at the watershed level and Riverkeepers focus on monitoring and protecting individual streams and rivers, the SRBC looks at the entire system. It reviews and regulates water withdrawals to ensure rivers and aquifers are not overused, oversees certain wastewater discharges, and manages consumptive water use to balance human needs with environmental health. The Commission also plays a central role in drought planning and response, using real-time data and long-term studies to guide decisions that affect water users throughout the basin.

This regional perspective directly supports the work of wastewater authorities and municipalities. By establishing uniform standards and relying on sound scientific data, the SRBC helps ensure that treated wastewater can be safely returned to the environment while protecting

downstream communities and aquatic life. The monitoring data collected by the Commission informs regulatory compliance, infrastructure planning, and emergency preparedness at the local level.

When these powers combine, they form a connected network of water stewardship. Groups like POWR help raise awareness and encourage public engagement, Riverkeepers serve as watchdogs and educators on the waterways, and WAAC restores and protects local streams. The SRBC provides the larger framework that connects all of this work, making sure individual efforts contribute to the long-term health of the entire river basin.

Clean water doesn't stop at county or state lines. From small tributaries to major rivers, everything is connected. By working in partnership with local organizations like WAAC, Riverkeepers, and POWR, the Susquehanna River Basin Commission helps ensure that our shared waters remain protected today and for generations to come.

Community Corner



HUGE CONGRATS! To our very own, Chase Bollinger, for being awarded the PMAA Future Leaders Scholarship! With his competitive essay on the future of careers in wastewater, he

secured \$1,500 towards his Operator's Licensure training. Chase has been with CTA for 2 years, working diligently toward this ultimate goal of professional licensure. We have a deep bench of talent at the Authority and Chase is a shining example of that. We are proud of you!